



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 2, 2019

AL TSA: NH #2019-015
NH LOCATOR EXPANSION

Dear Nursing Facility/Home Administrator:

In 2006, the Division of Residential Care Services (RCS) developed a website for consumers and customers seeking information about long term care facilities. Section 1902(d)(9) of Title XIX of the federal Social Security Act required the state to maintain a consumer oriented website providing useful information to consumers regarding all skilled nursing facilities and all nursing facilities in the state of Washington. A locator link was added to the AL TSA's information for nursing home (NH) providers website.

The Nursing Home locator link will now include Informal Dispute Resolution (IDR) letters, in addition to the existing information available. IDR letters reference the results of a provider requested opportunity to present information to dispute deficiency citations and/or related enforcement. Information posted is retained online for three years from the date of the document. When a user clicks on "view reports," the additional category of IDR letters will display when a provider has documents posted.

Thank you for your continued commitment to resident health and safety.

If you have any questions, please contact Lisa Herke, Policy Program Manager, at (509) 225-2819 or lisa.herke@dshs.wa.gov.

Sincerely,

Candace Goehring, Director
Residential Care Services

DSHS: "Transforming Lives"